

Vancouver Eye Care Financial Policy

Understanding your Benefits: VEC encourages all patients to know and understand their vision and medical insurance plans and to make sure we participate with your insurance plan. You are also responsible to check with your insurance company before being seen to make sure you do not need a referral and/or authorization. If a referral/authorization has not been received prior to your visit you may become financially responsible for part or all of the charges related to this or future visits. We are not contracted with all insurances or all plans. As a courtesy, we will bill your insurance company pursuant to the insurance information you provide us. There is no guarantee of payment and you are ultimately responsible for your balance.

Payments: Co-pays are due at time of service. If your visit is billed to your medical insurance you may be responsible for co-insurance and/or deductible amounts above and beyond your co-pay, this amount will be billed to you once your claim processes. Cosmetic consult fee is \$100.00 and due at check-in. Patients with no medical insurance for medical services will be required to make a deposit of \$150.00 at first visit and set up a payment plan for any remaining balance with the Business Office. Please contact our billing department at 360-696-2081 if you have any questions or concerns.

Cancellation Policy: If an appointment is not cancelled at least 24 hours in advance you will be charged a \$50.00 fee; this will not be covered by your insurance company.

Returned Checks and Account Balances: A non-sufficient fund charge will be applied for any returned checks and the entire balance is due within 10 days. In addition, a late fee will be added each month for balances that are not paid in full on the first statement.

Vision vs. Medical: In some cases, a routine vision exam can transition to a medical eye exam if during the course of the examination your doctor discovers a condition that requires additional testing or a special diagnostic procedure. It is the doctors' discretion whether or not they will need to address it during this exam or have you return for a follow up exam and begin monitoring and/or treating your medical condition. In either case, your medical insurance will be billed.

Refractions: Most patients will have a refraction done during their exam. Refraction is a diagnostic test used to determine your best corrected vision. For some medical conditions, refraction is needed even when eyeglasses are not prescribed. The majority of insurance companies do not cover this procedure. If your insurance does not cover your refraction, you will be asked to pay the fee at time of service.

I understand that I am financially responsible for all charges whether or not paid by my insurance(s).
By signature below I acknowledge I have read and understand the above information.

Signature: _____ Date: _____

Printed Name: _____